

Safety in Practice

RESULTS COMMENTS

The following is a list of comments that clinicians might usefully communicate to staff and patients what their results mean and action that needs to be taken by the practice and patient

NON-ACTIONABLE COMMENTS

- Results are normal
- Normal see task
- Results slightly out with normal range but acceptable and no further action is needed
- Tell Patient Acceptable
- Noted egfr low – no action needs to be taken
- Patient has been told
- Tell patient when they phone in
- Document seen – no action required"
- Review already organised
- GP has spoken to patient
- Nurse has already spoken to patient
- No significant infection found
- Antibiotic already given

ACTIONABLE COMMENTS

- Add/Change Medication
- Contact patient and tell them
- Kidney function slightly abnormal – repeat in 1 week – phone patient
- Make an appointment for bloods
- Make an appointment for fasting bloods
- Make URGENT in person appointment with
- Make URGENT telephone appointment with
- Make NON URGENT appointment with
- Make NON URGENT telephone appointment with:
- A particular doctor
- Any doctor
- Make in person appointment with PRACTICE NURSE
- Make telephone appt with PRACTICE NURSE
- No action today – workflow to usual GP to advise
- Other results normal – forward to practice nurses for cholesterol/blood sugar comment
- Repeat test(s)
- Prescription required
- Prescription issued
- DNS to do test action to arrange with them
- Please print result and post to patient with attached comment if any
- Send benign letter to patient confirming that lesion removed at minor surgery was benign and does not need any further action